

## **CHAPTER 19**

### **NUISANCE COMPLAINTS**

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19.1 DEFINITION:

Nuisance complaints are defined as any complaint received from the general public, which could endanger the public's health, comfort, and safety.

19.2 FILING A COMPLAINT:

Complaints may be filed by calling the Board of Health office at 508-285-0263. Mailing a complaint to the Board of Health office at 70 East Main Street, Norton, MA 02766. A complaint can also be sent by email to [cpeters@nortonmaus.com](mailto:cpeters@nortonmaus.com), [healthagent@nortonmaus.com](mailto:healthagent@nortonmaus.com) or [bohassistent@nortonmaus.com](mailto:bohassistent@nortonmaus.com)

19.3 BOARD OF HEALTH ACTION:

All properly filed nuisance complaints require investigation by the Board of Health or its agent, and must be investigated as expeditiously as possible. Any complaint, which is regarded detrimental to public health and safety, will be investigated within twenty-four (24) hours, and all others will be investigated within five (5) working days.